**Integrated Platform for Gender Based Violence Prevention and Response (Sambodhan)**

**NWC HELPLINE-1145**

November 21st, 2017 - September 30th, 2018

**CALLS AND SERVICES**

- Total cases registered at NWC and referred to partner organizations: **1084**
- Referred to Contact Police*: **1164**
- Linked Referrals (Referrals made outside the partner organization where survivors were linked to service providing agencies): **115**
- Information Session (Information Services provided to survivors calling on the helpline): **6377**

**SERVICES PROVIDED TO SURVIVORS**

<table>
<thead>
<tr>
<th>Service Provided</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Psychosocial Counselling (Family, Individual, Couple or Group)</td>
<td>592</td>
</tr>
<tr>
<td>Court Representation</td>
<td></td>
</tr>
<tr>
<td>Legal Counselling</td>
<td>344</td>
</tr>
<tr>
<td>Shelter</td>
<td>293</td>
</tr>
<tr>
<td>Medical</td>
<td>92</td>
</tr>
<tr>
<td>Non Formal Education</td>
<td>49</td>
</tr>
<tr>
<td>Family Reintegration</td>
<td>42</td>
</tr>
<tr>
<td>Rescue</td>
<td>36</td>
</tr>
<tr>
<td>Formal Education</td>
<td>18</td>
</tr>
<tr>
<td>Employment</td>
<td>13</td>
</tr>
<tr>
<td>Paralegal Services</td>
<td>10</td>
</tr>
<tr>
<td>Mental Health (Extensive Psychiatric Support)</td>
<td>8</td>
</tr>
<tr>
<td>Total Services</td>
<td>1501</td>
</tr>
</tbody>
</table>

* Services are double counted while segregating, as many clients receive more than one type of service.
REPORTED VIOLENCE AND ITS TYPES

A) Typology of Violence

- Physical Violence: 24%
- Economic Violence: 30%
- Sexual Violence: 10%
- Emotional Violence: 36%

B) Forms of Violence*

- Domestic Violence: 83%
- Violence against Women: 17%

C) Most Frequently Reported Violence* - Top 10

- Economic Torture: 814
- Torture: 36
- Character Assassination/Reputational Damage: 36
- Physical Assault: 726
- Rape: 36
- Psychological Torture: 1056
- Child Protection Issue: 47
- Related to Legal documents (Marriage registration, Birth certificate, Citizenship, Property, Passport): 365
- Dowry Related Violence: 22
- Polygamy: 69
- Security Issue: 35

*The Domestic Violence (Crime and Punishment) Act 2008 defines domestic violence as any form of physical, mental and sexual and economic harms perpetuated by persons with whom he/she has a family relationship and this would also include any acts of reprimand or emotional harm.

*Violence against women (VAW) is collectively, violent acts that are primarily or exclusively committed against women and girls. This includes all the cases outside Domestic Violence.

*Violence are double counted while segregating as same case may have more than one kind of violence typology.
**TREND OF CALLS**

A) Trend by Month

- Nov: 1424
- Dec: 4991
- Jan: 4504
- Feb: 3787
- Mar: 5512
- Apr: 5255
- May: 6026
- Jun: 5787
- Jul: 5915
- Aug: 5503
- Sept: 4767

B) Trend by Time

- **Morning Shift** (6am-2pm): 45%
- **Day Shift** (2pm-10pm): 49%
- **Night Shift** (10pm-6am): 6%

*Not all of the calls reported above are genuine calls. It also includes invalid calls that are fake, blank and/or missed.*

**SURVIVOR DEMOGRAPHICS**

A) Disaggregation by Sex

- Male: 2%
- Female: 98%

B) Disaggregation by Age

- Below 16: 4%
- 16-25: 25%
- 26-40: 55%
- 41-60: 13%
- 60 and above: 2%

C) Disaggregation by Education Level

- SLC: 15%
- Secondary School: 17%
- Primary School: 14%
- Preliterate: 17%
- Minimal Literacy: 8%
- Higher Secondary: 17%
- Basic Literacy: 6%
- Bachelor's Degree: 8%
- Above Bachelor's Degree: 3%

D) Disaggregation by Civil Status

- Cohabitating: 1%
- Divorced: 2%
- Married: 84%

- Single: 9%
- Widowed: 3%
E) DISAGGREGATION BY ETHNICITY

- 46% Upper Caste Groups
- 9% Dalit Hills
- 16% Relatively Advantaged Janajatis
- 23% Relatively Disadvantaged Janajatis Hills
- 2% Disadvantaged non-Dalit Terai caste groups
- 1% Religious Minorities
- 1% Dalit Terai

F) DISAGGREGATION BY LOCATION

- 200 and above reported incident per district
- 100-200 reported incident per district
- Less than 100 reported incident per district

- 3% Nuwakot
- 48% Kathmandu
- 5% Bhaktapur
- 9% Lalitpur
- Others 35%