



Integrated Platform for Gender Based Violence Prevention and Response (Sambodhan)

NWC HELPLINE-1145 FACTSHEET

Nov 21st, 2017- August 31st, 2018

CALLS AND SERVICES

SERVICE CATEGORY

Cases (at NWC and referred to partners)	937
Information Session	5720
Linked Referrals (clients linked to other service providing organization)	100
Referred to Contact Police*	1076
* Automated Referral through system	

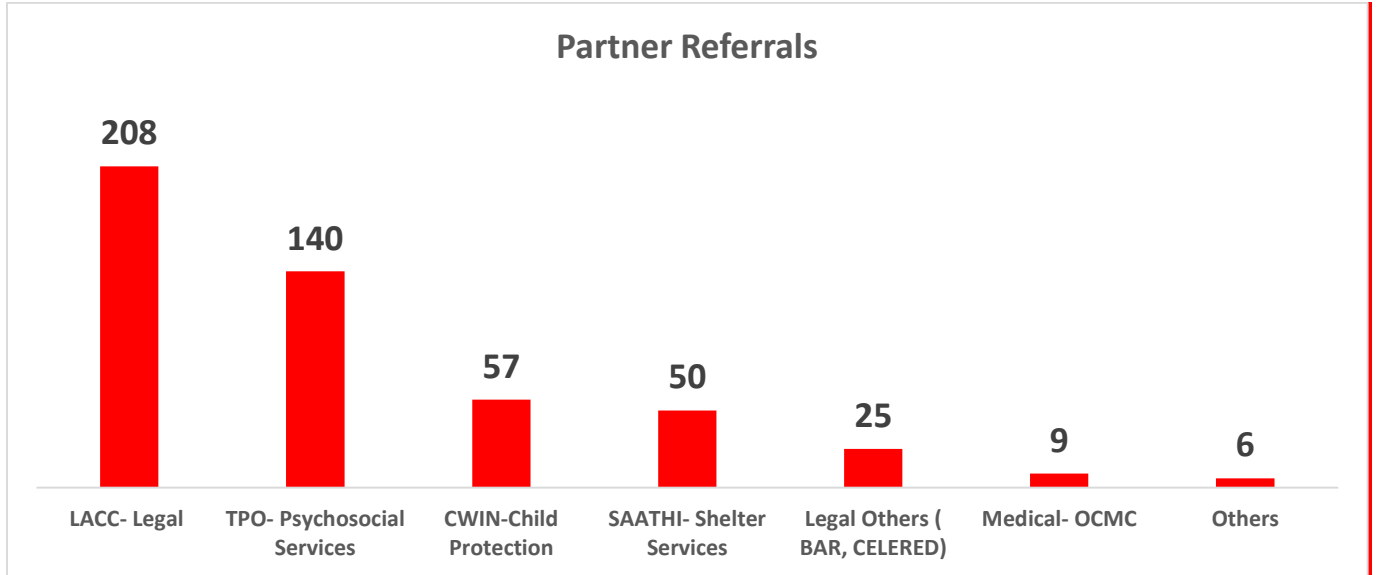
SERVICES PROVIDED TO SURVIVORS

Service Categories	Number of services provided
Psychosocial Counselling (Family, Individual, Couple or Group)	491
Court Representation	322
Legal Counselling	253
Shelter	83
Non-Formal Education	42
Medical	34
Family Reintegration	33
Rescue	15
Employment	10
Paralegal Services	8
Formal Education	8
Mental Health (Extensive Psychiatric Support)	4
Total Services	1303

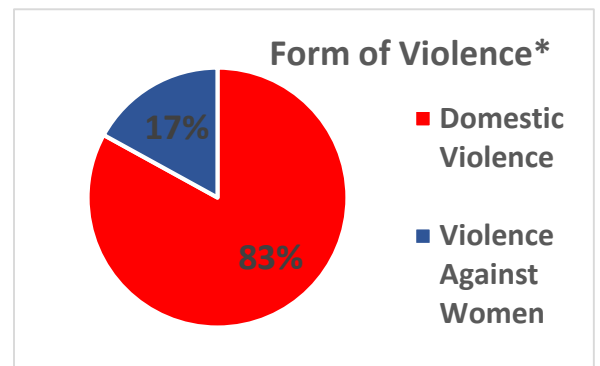
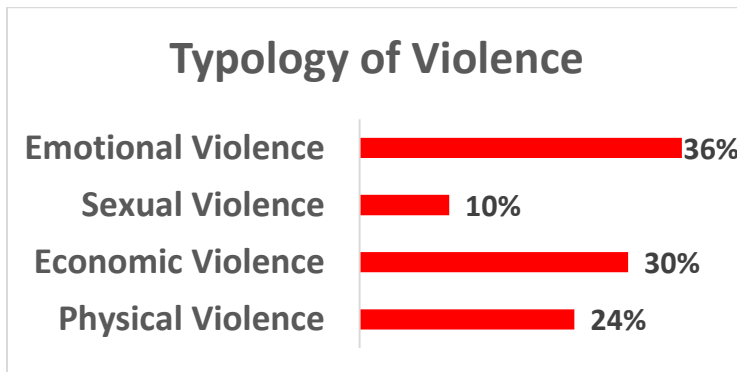
* Services are double counted while segregating, as many clients receive more than one type of service.

PARTNER REFERRALS

NUMBER OF CLIENTS REFERRED TO PARTNER ORGANIZATION FOR EXTENSIVE SERVICES

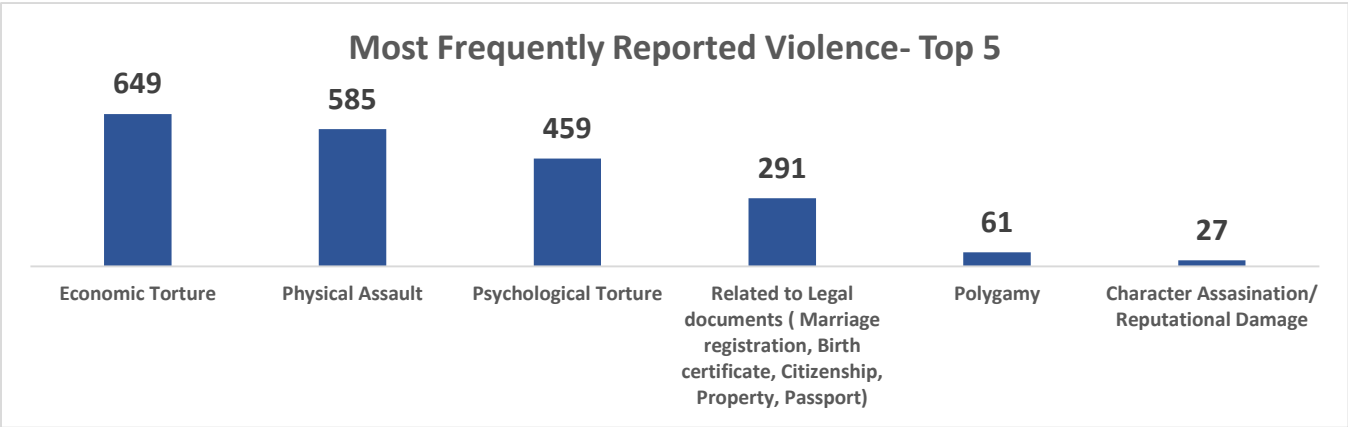


REPORTED VIOLENCE AND ITS TYPES

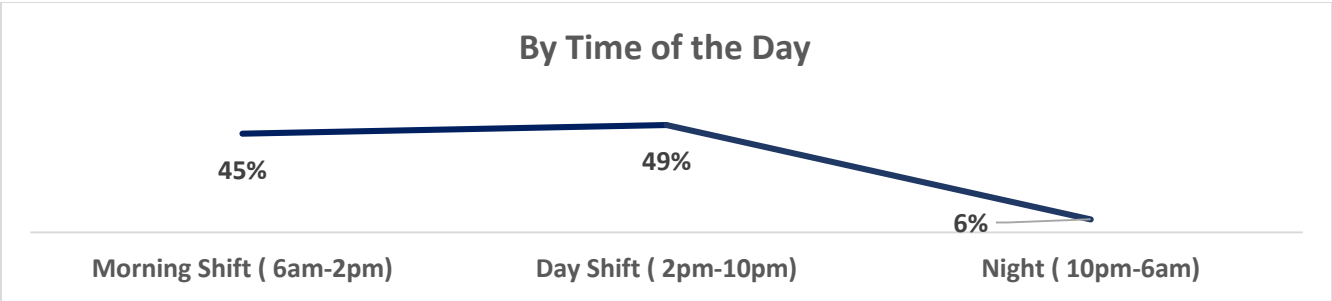
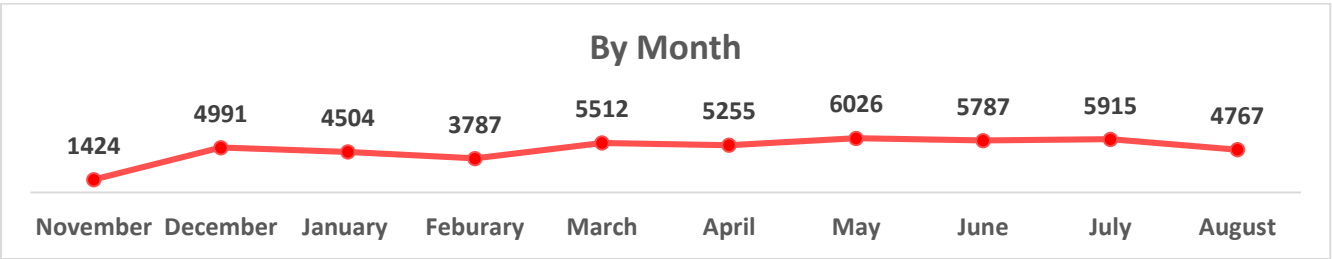


**The Domestic Violence (Crime and Punishment) Act 2008 defines domestic violence as any form of physical, mental and sexual and economic harms perpetuated by persons with whom he/she has a family relationship and this would also include any acts of reprimand or emotional harm.*

**Violence against women (VAW) is collectively, violent acts that are primarily or exclusively committed against women and girls. This includes all the cases outside Domestic Violence.*



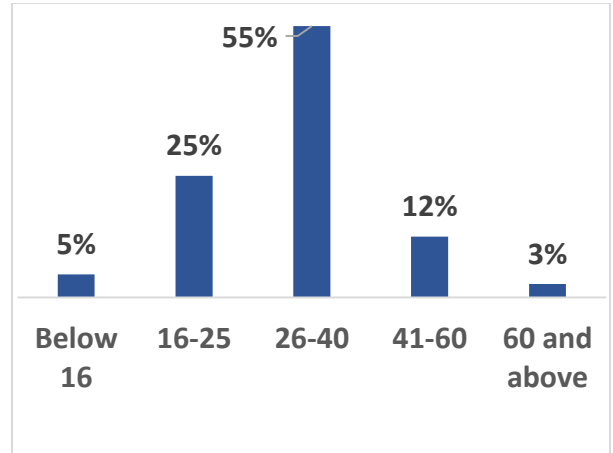
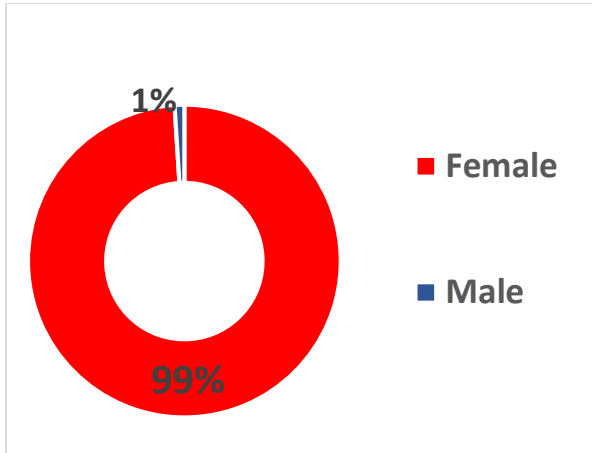
TREND OF CALLS



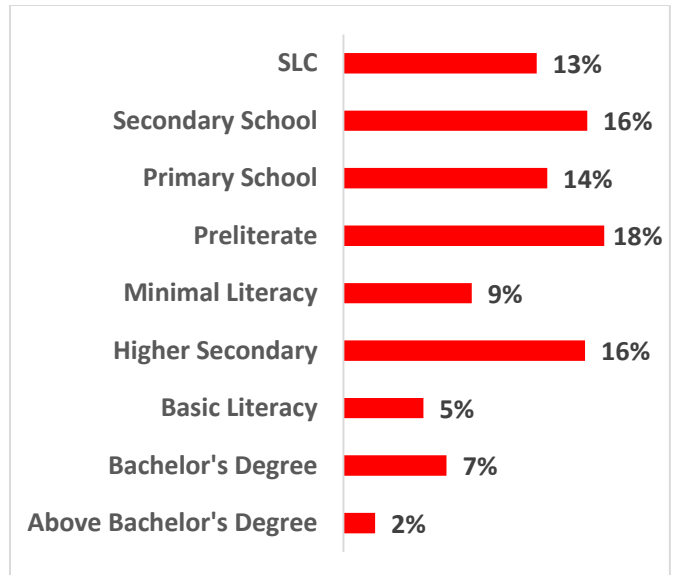
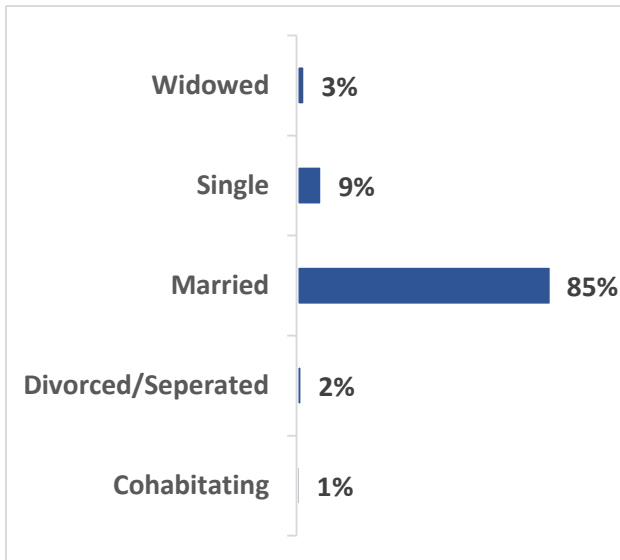
**Not all of the calls reported above are genuine calls. It also includes invalid calls that are fake, blank and/or missed.*

SURVIVOR DEMOGRAPHICS*

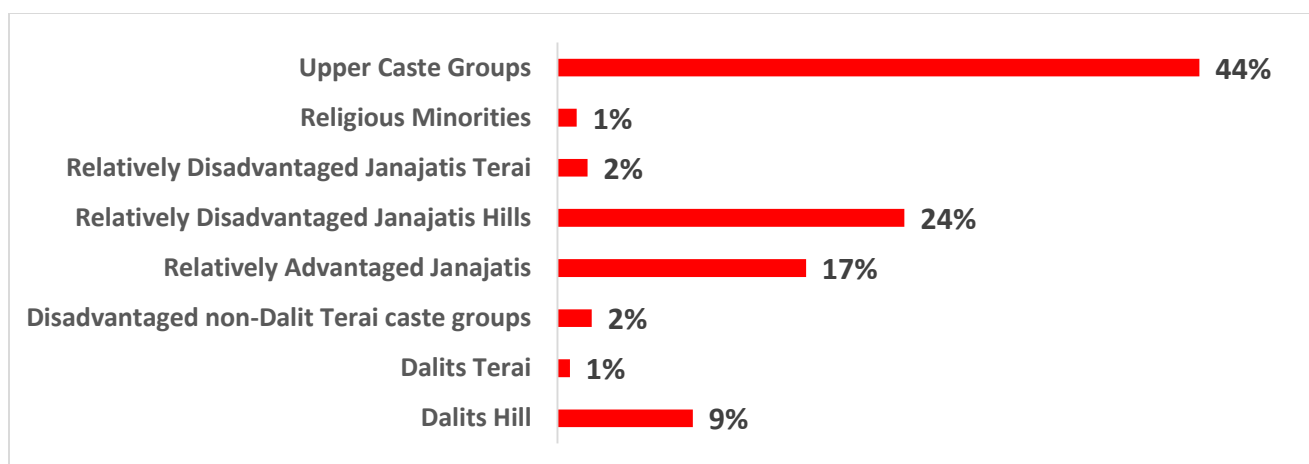
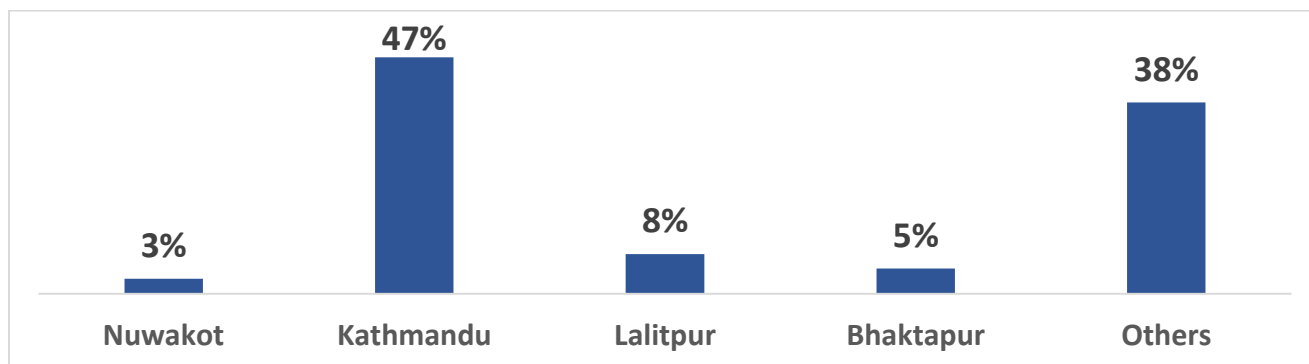
DISAGGREGATION BY SEX AND AGE



DISAGGREGATION BY CIVIL STATUS AND EDUCATIONAL LEVEL



DISAGGREGATION BY LOCATION (PLACE OF INCIDENT) AND ETHNICITY



**The survivor demographic is only for registered cases at National Women's Commission.*