

NWC HELPLINE-1145 - FACTSHEET

First Phase (Nov 21st 2017 - April 01, 2019)



Integrated Platform for Gender Based Violence Prevention and Response (Sambodhan)



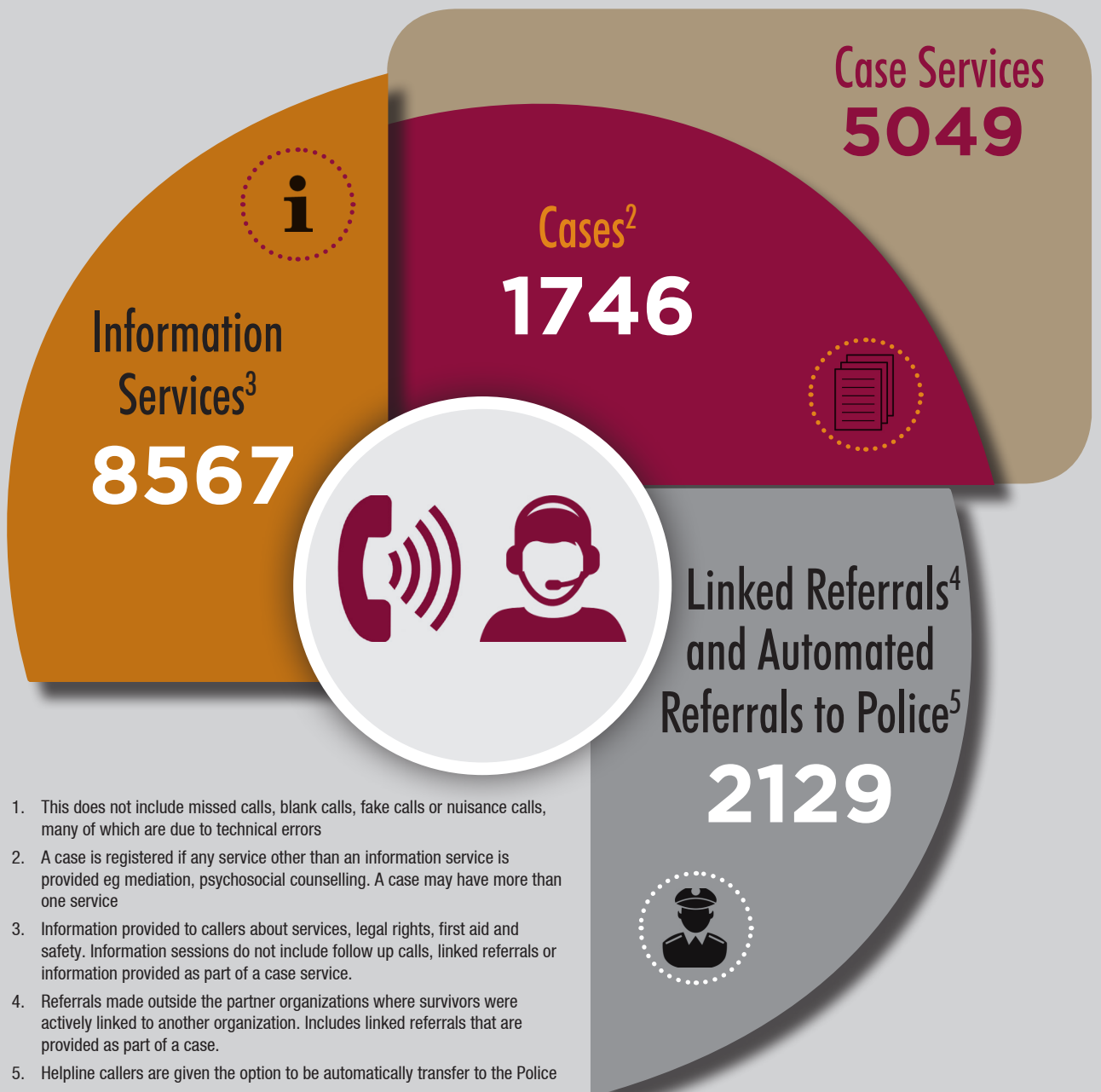
Introduction

The National Women Commission through IPGBVPR project is operating a national level 24-hour toll free helpline to provide instantaneous and effective support to the survivors of gender-based violence (GBV). If anyone faces or even witnesses such an incident, they can simply call the number 1145 to receive support for shelter, psychosocial services, child support and legal aid among others.

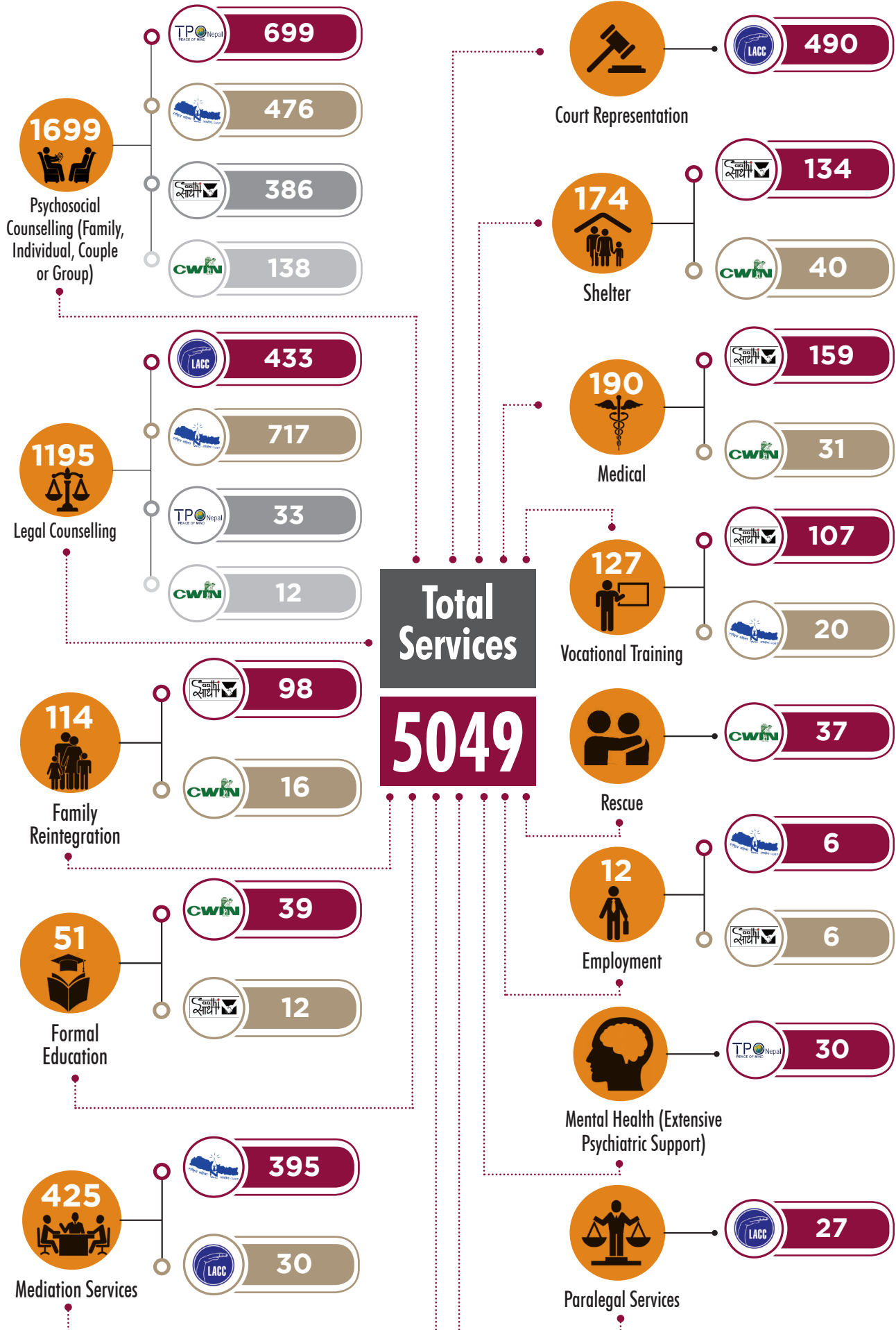
This project is implemented with the support of World Bank and in partnership with Child Workers in Nepal (CWIN), Legal Aid and Consultancy Centre (LACC), Transcultural Psychosocial Organization (TPO) and Saathi. This factsheet is prepared for the purpose of informing development partners, policymakers, civil society leaders and other relevant stakeholders.



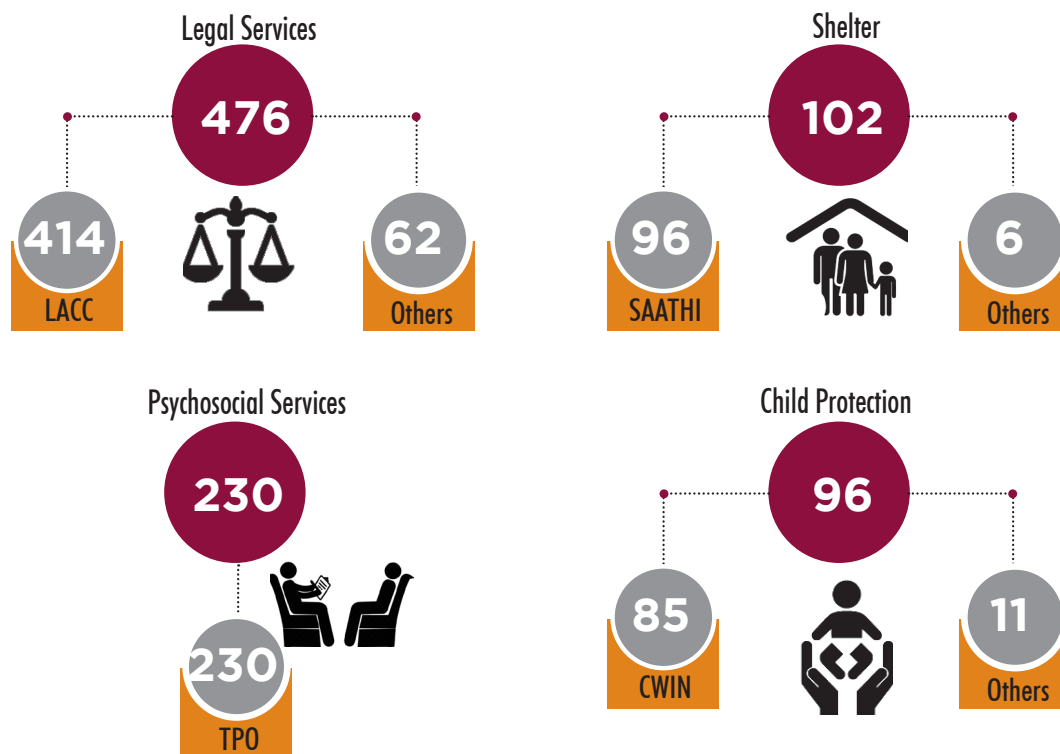
OVERVIEW OF TYPES OF ASSISTANCE PROVIDED¹ >>>>>



CASE SERVICES PROVIDED TO SURVIVORS >>>>

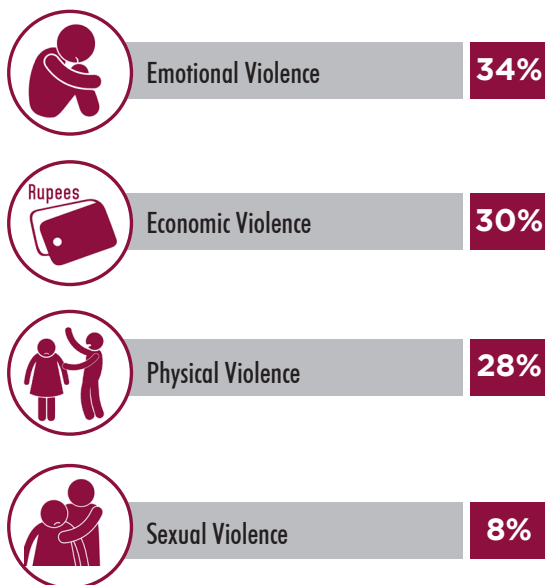


PARTNER REFERRALS >>>>



REPORTED VIOLENCE AND ITS TYPES >>>>

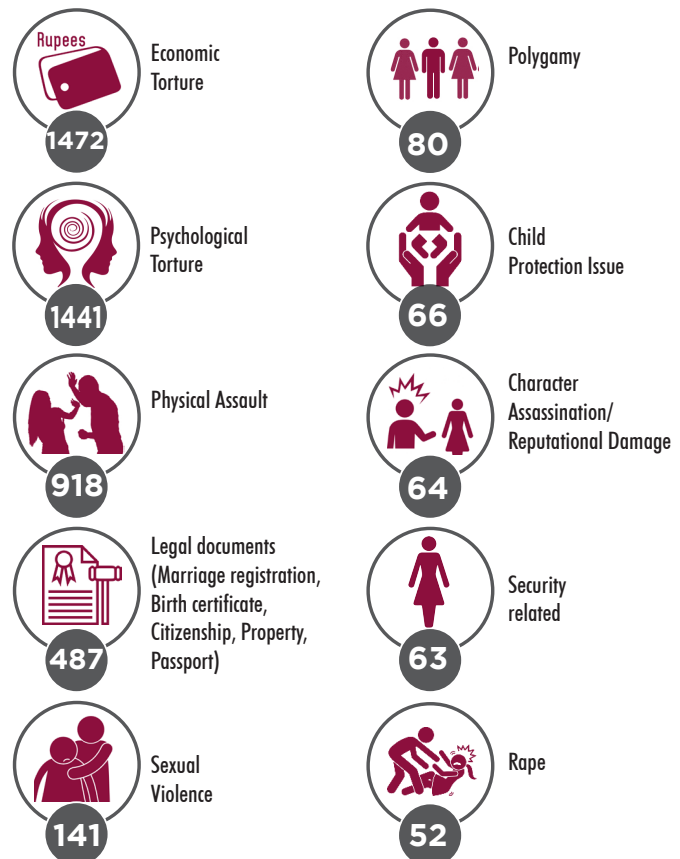
A) Typology of Violence⁷



B) Forms of Violence⁸



C) Most Frequently Reported Violence - Top 10⁹



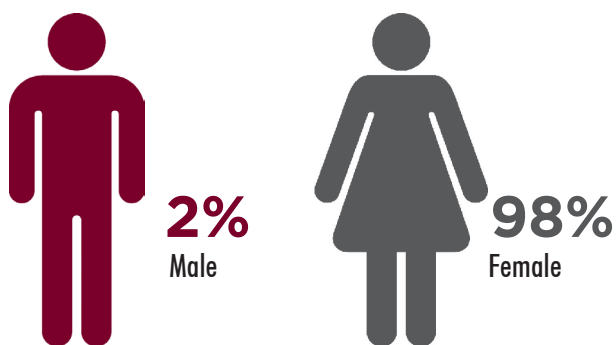
7. This is the main type of violence experienced in a case. However, many survivors experience more than one type of violence.

8. The Domestic Violence (Crime and Punishment) Act 2008 defines domestic violence as any form of physical, mental and sexual and economic harms perpetrated by persons with whom he/she has a family relationship and this would also include any acts of reprimand or emotional harm. Violence against women (VAW) is collectively, violent acts that are primarily or exclusively committed against women and girls. This includes all the cases outside Domestic Violence.

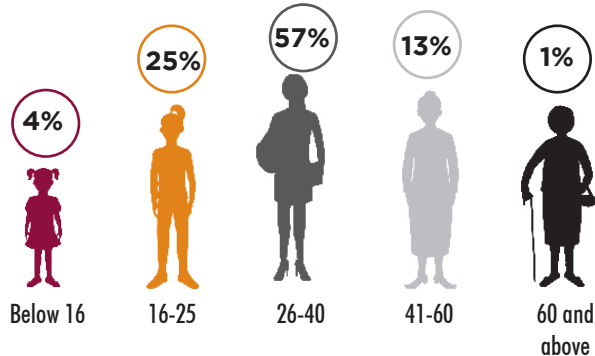
9. Violence types are double counted as cases may include more than one type of violence.

SURVIVOR DEMOGRAPHICS¹⁰ >>>>

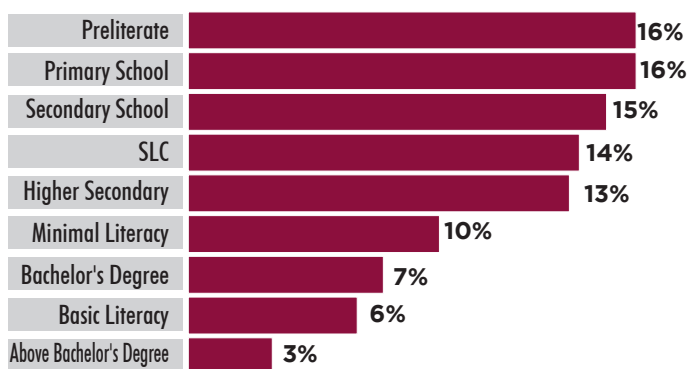
A) SURVIVOR'S SEX



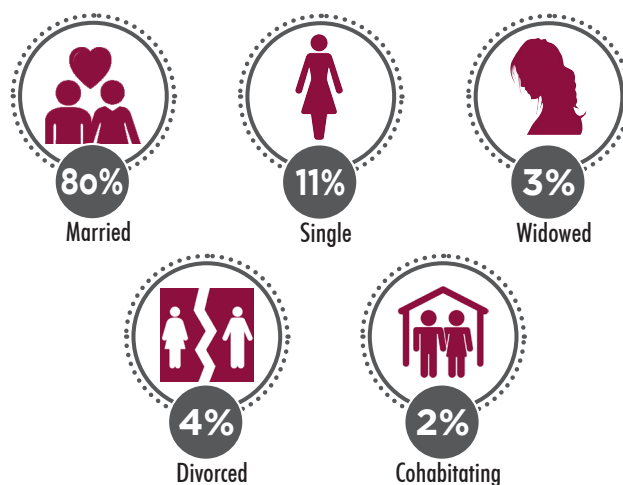
B) SURVIVOR'S AGE



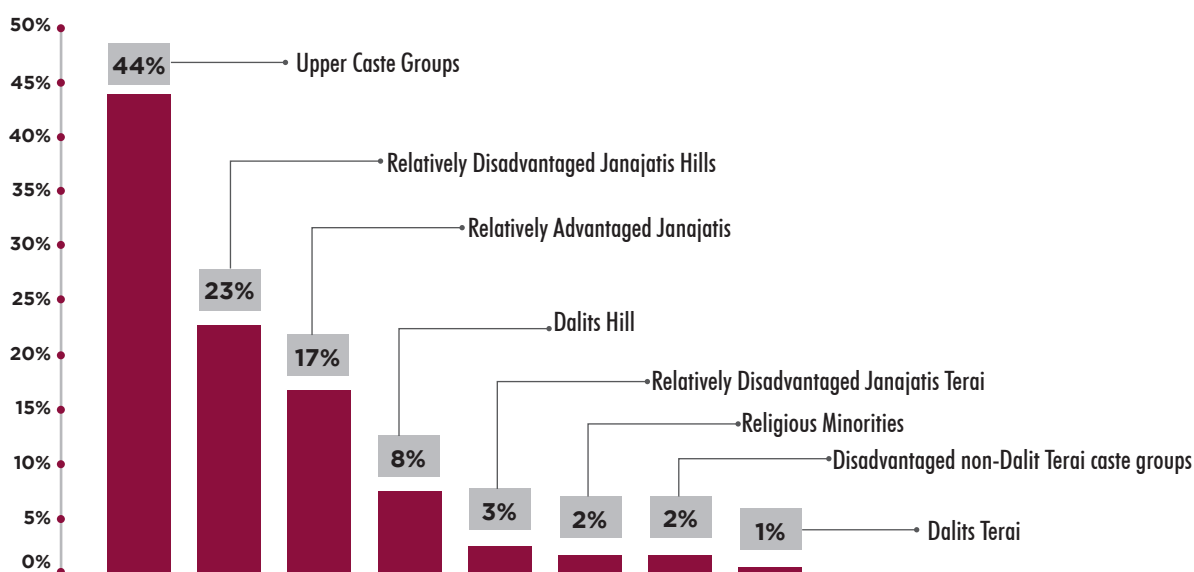
C) SURVIVOR'S EDUCATION LEVEL



D) SURVIVOR'S CIVIL STATUS

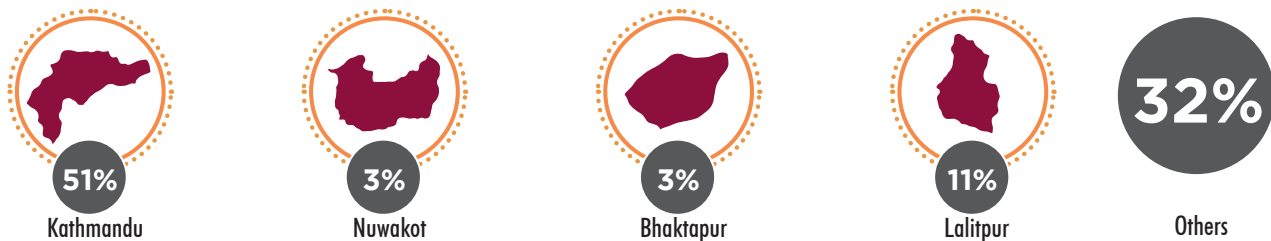


E) SURVIVOR'S ETHNICITY



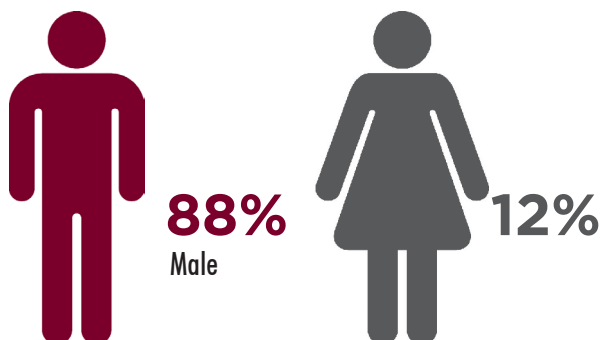
10. Included demographics for cases, information sessions and linked referrals.

F) SURVIVOR'S LOCATION

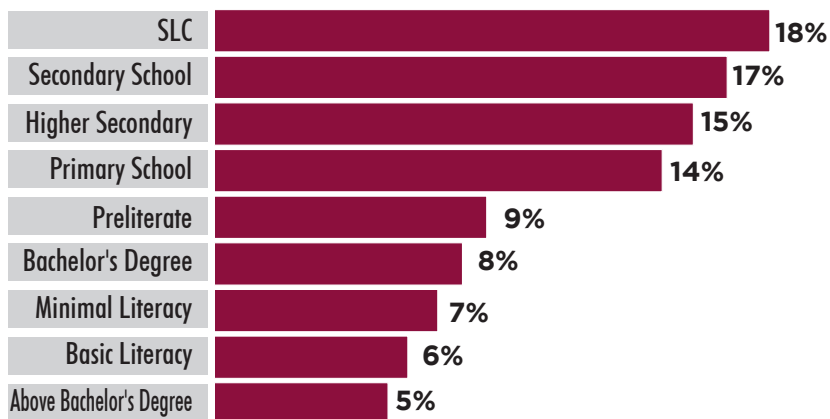


PERPETRATOR INFORMATION >>>>

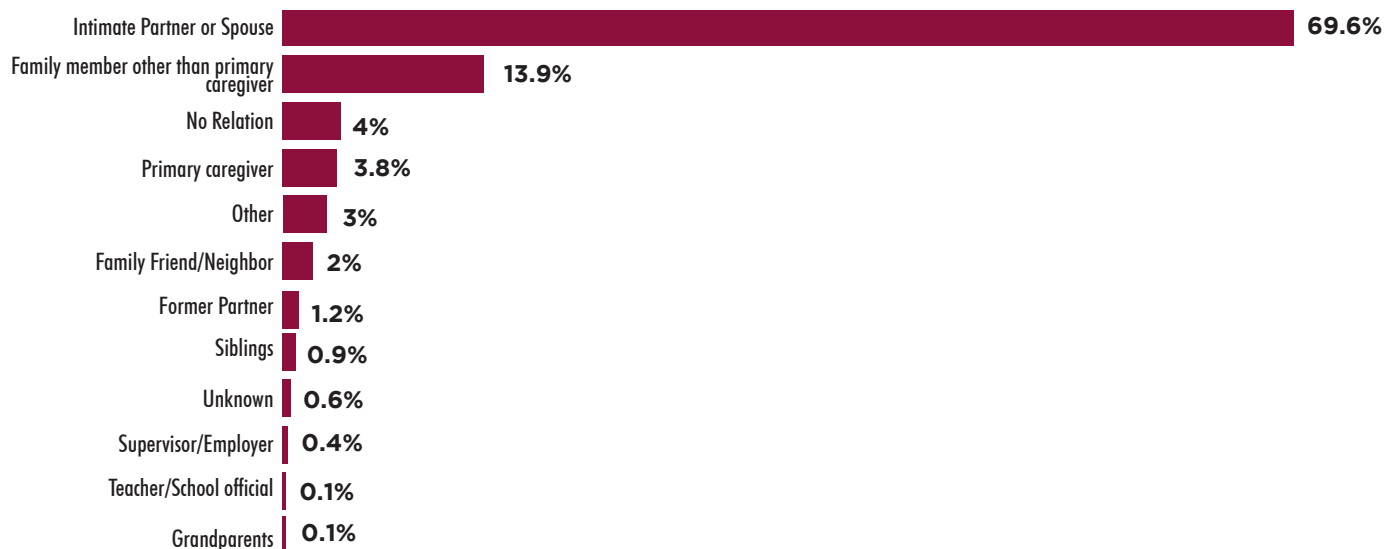
PERPETRATOR'S SEX



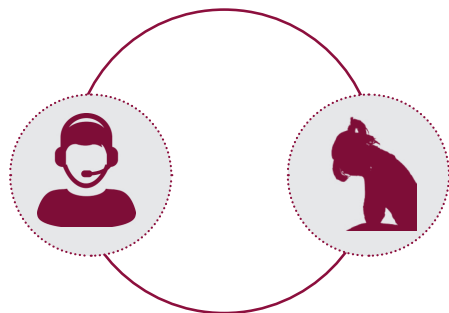
EDUCATION LEVEL OF PERPETRATORS



PERPETRATOR'S RELATION TO SURVIVOR

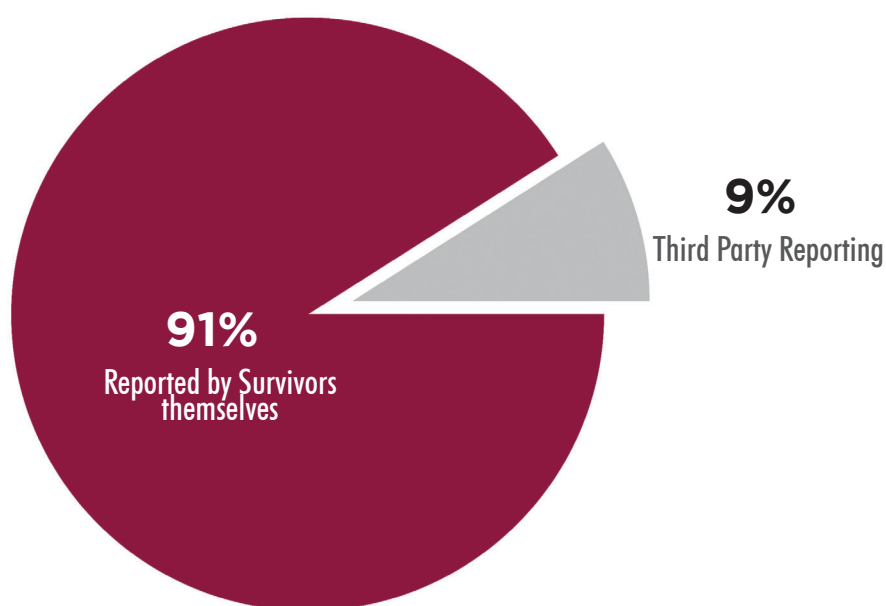


REPORTING PATTERN >>>>



Total calls received¹¹
86,400

THIRD PARTY REPORTING



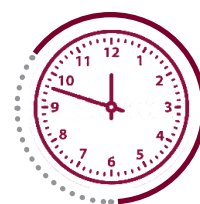
TIME OF REPORTING



46%
Morning Shift
(6am-2pm)



49%
Day Shift
(2pm-10pm)



5%
Night Shift
(10pm-6am)

11. These calls also include missed, fake, nuisance, information and linked referral calls.

For more details please contact:



National Women Commission

📍 Bhadrakali Plaza, Kathmandu, Nepal
☎ Telephone: +977-1-4256701
📠 Fax: +977-1-4250246

✉ Email: info@nwc.gov.np/sambodhan@nwc.gov.np
🌐 Web: www.nwc.gov.np/www.nwchelpine.gov.np
📘 Facebook : NWC Helpline 1145