

NWC HELPLINE-1145 - FACTSHEET

First Phase (Nov 21st, 2017 - Dec 31st, 2019)



Integrated Platform for Gender Based Violence
Prevention and Response (Sambodhan)



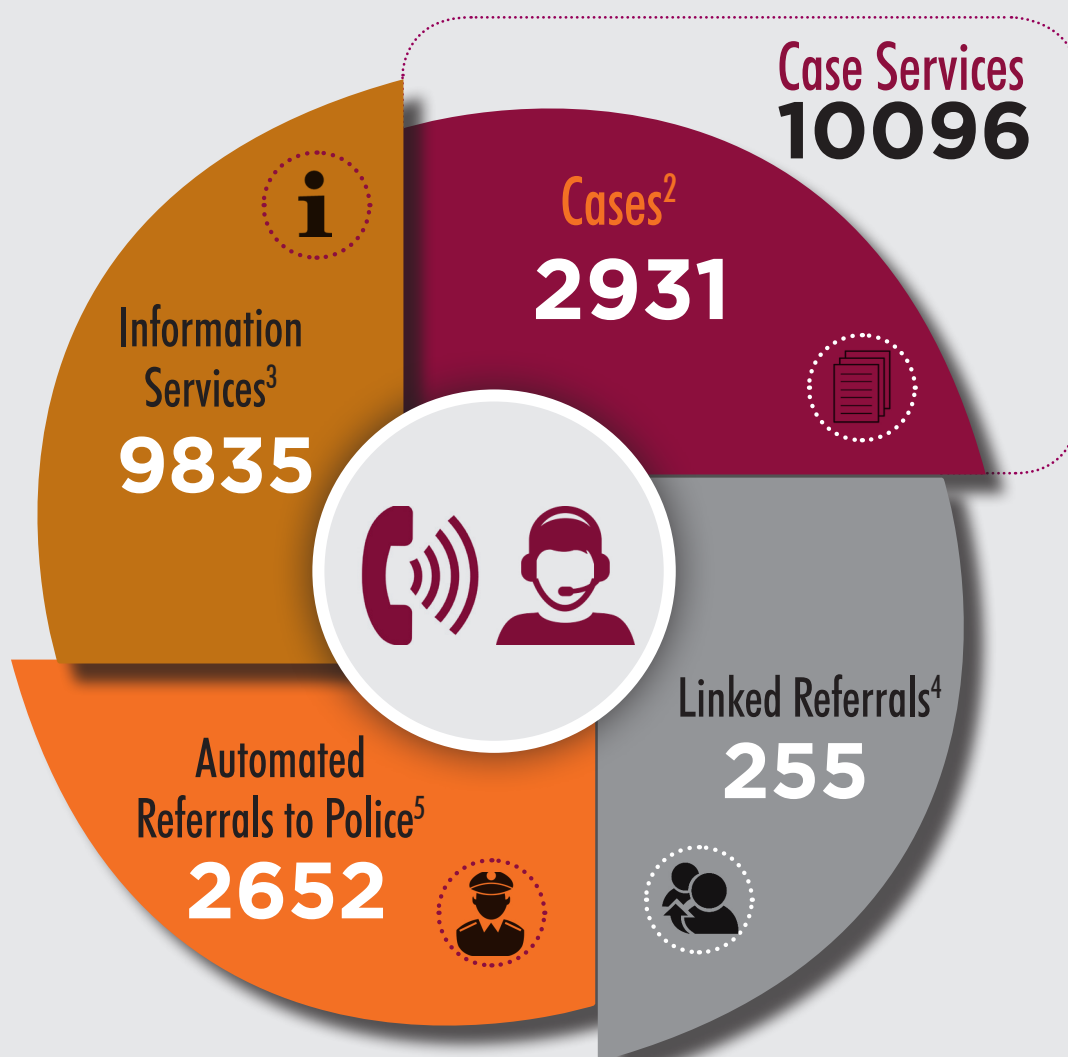
Introduction

The National Women Commission through IPGBVPR project is operating a national level 24- hour toll free helpline to provide instantaneous and effective support to the survivors of gender-based violence (GBV). If anyone faces or even witnesses such an incident, they can simply call the number 1145 to receive support for shelter, psychosocial services, child support and legal aid among others.

This project is implemented with the support of World Bank and in partnership with Child Workers in Nepal (CWIN), Legal Aid and Consultancy Centre (LACC), Transcultural Psychosocial Organization (TPO) and Saathi. This factsheet is prepared for the purpose of informing development partners, policymakers, civil society leaders and other relevant stakeholders.



OVERVIEW OF TYPES OF ASSISTANCE PROVIDED¹ >>>>



1. This does not include missed calls, blank calls, fake calls or nuisance calls, many of which are due to technical errors

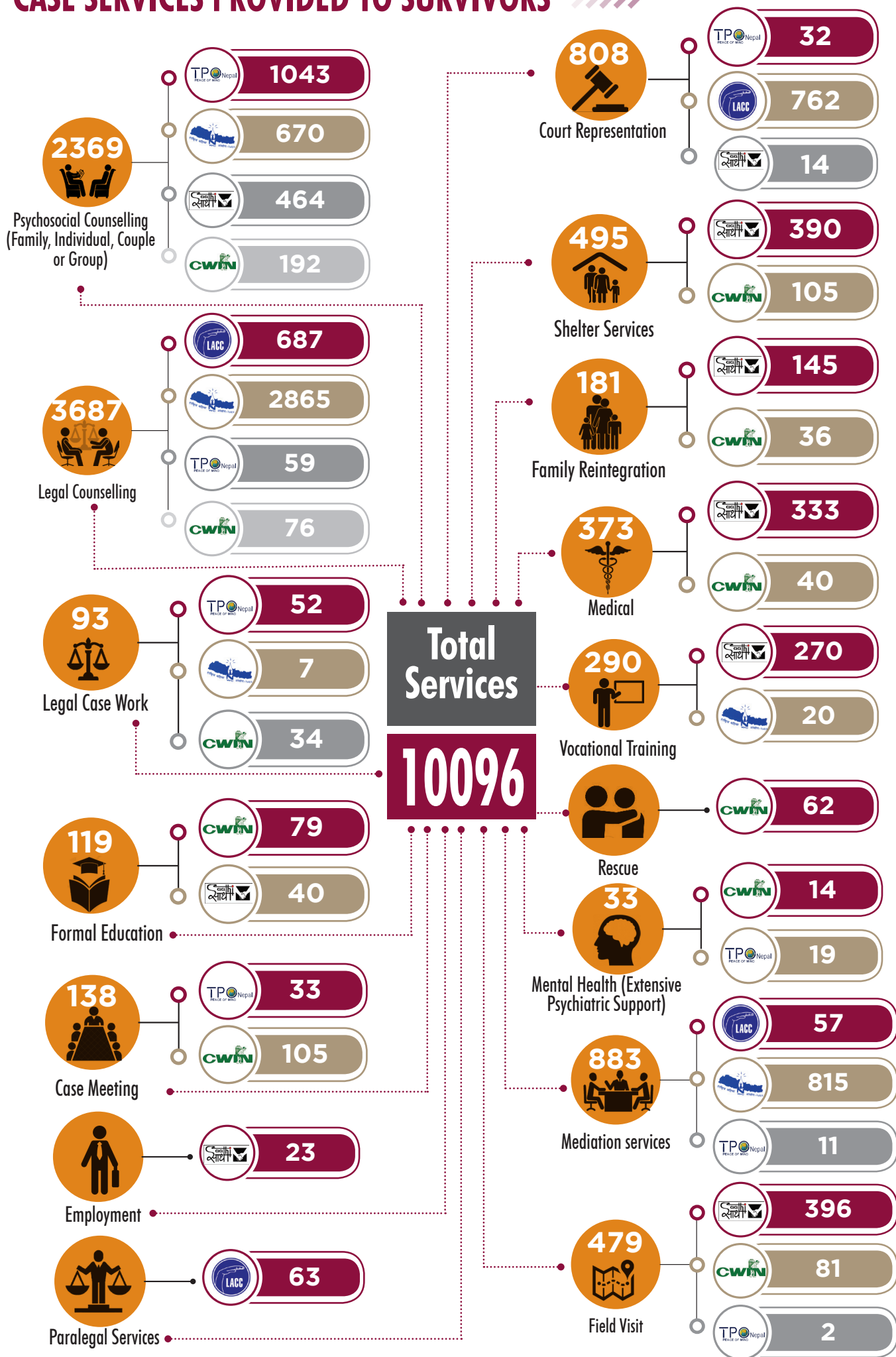
2. A case is registered if any service other than an information service is provided eg mediation, psychosocial counselling. A case may have more than one service

3. Information provided to callers about services, legal rights, first aid and safety. Information sessions do not include follow up calls, linked referrals or information provided as part of a case service.

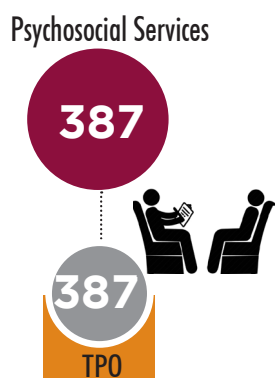
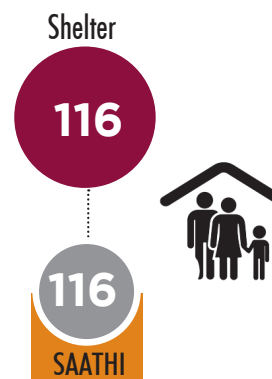
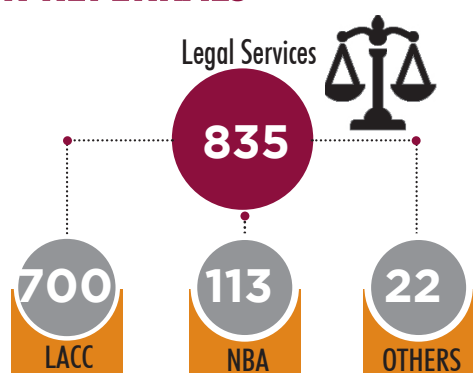
4. Referrals made outside the partner organizations where survivors were actively linked to another organization. Includes linked referrals that are provided as part of a case.

5. Helpline callers are given the option to be automatically transfer to the Police

CASE SERVICES PROVIDED TO SURVIVORS >>>>

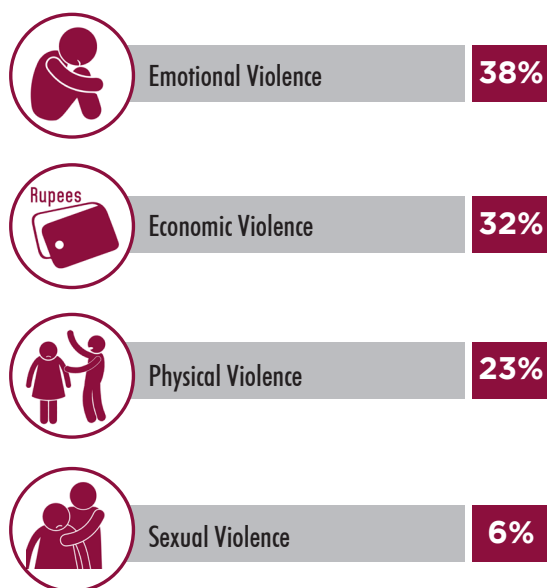


PARTNER REFERRALS >>>>



REPORTED VIOLENCE AND ITS TYPES >>>>

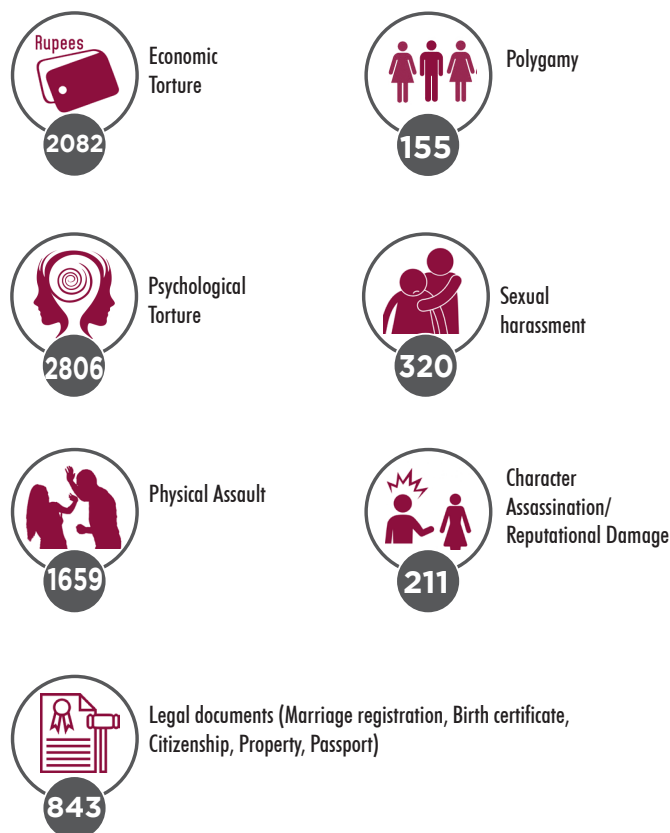
A) Typology of Violence⁷



B) Forms of Violence⁸



C) Most Frequently Reported Violence - Top 10⁹



7. This is the main type of violence experienced in a case. However, many survivors experience more than one type of violence.

8. The Domestic Violence (Crime and Punishment) Act 2008 defines domestic violence as any form of physical, mental and sexual and economic harms perpetrated by persons with whom he/she has a family relationship and this would also include any acts of reprimand or emotional harm. Violence against women (VAW) is collectively, violent acts that are primarily or exclusively committed against women and girls. This includes all the cases outside Domestic Violence.

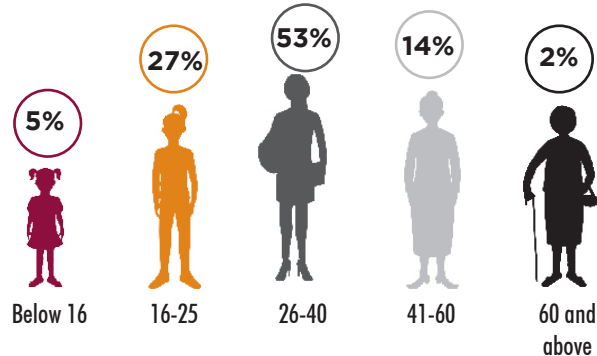
9. Violence types are double counted as cases may include more than one type of violence.

SURVIVOR DEMOGRAPHICS¹⁰ >>>>

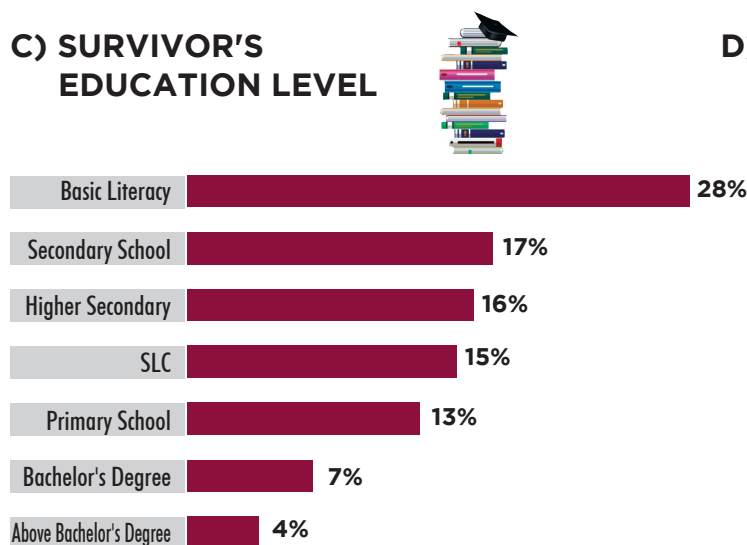
A) SURVIVOR'S SEX



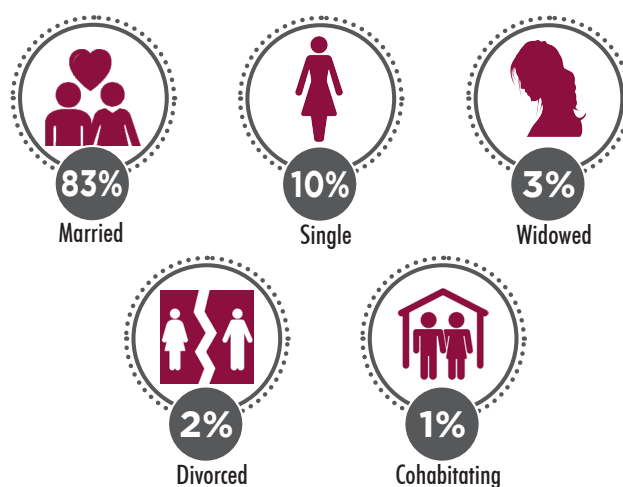
B) SURVIVOR'S AGE



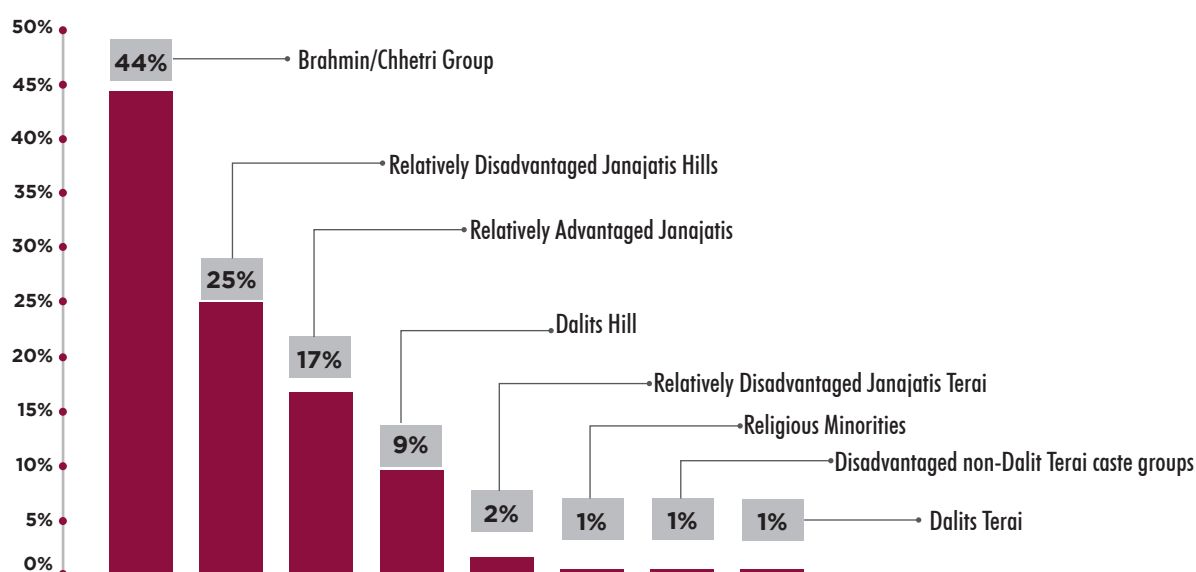
C) SURVIVOR'S EDUCATION LEVEL



D) SURVIVOR'S CIVIL STATUS

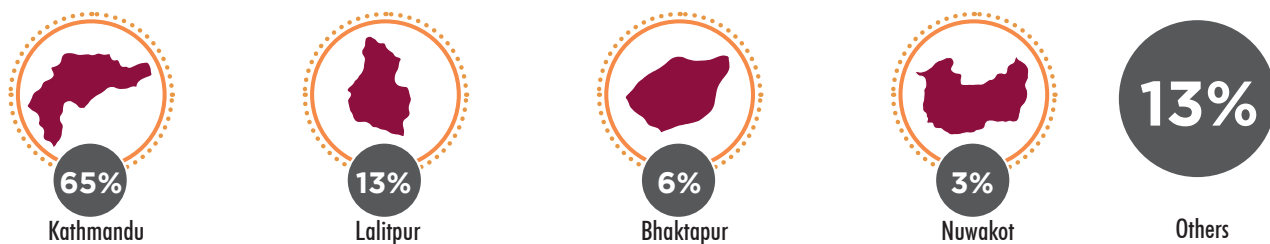


E) SURVIVOR'S ETHNICITY



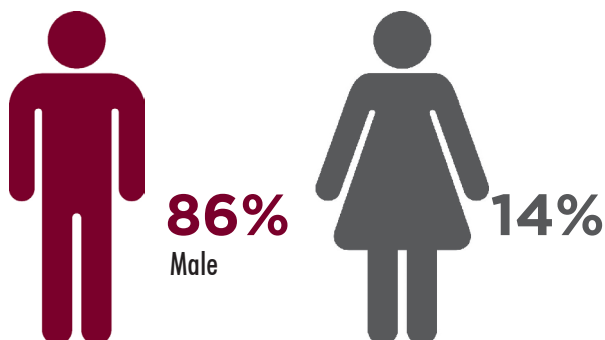
10. Included demographics for cases, information sessions and linked referrals.

F) SURVIVOR'S LOCATION

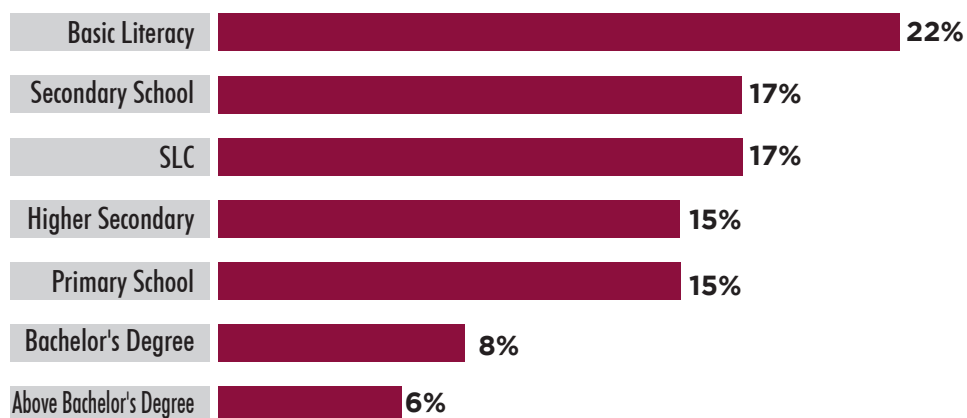


PERPETRATOR INFORMATION >>>>

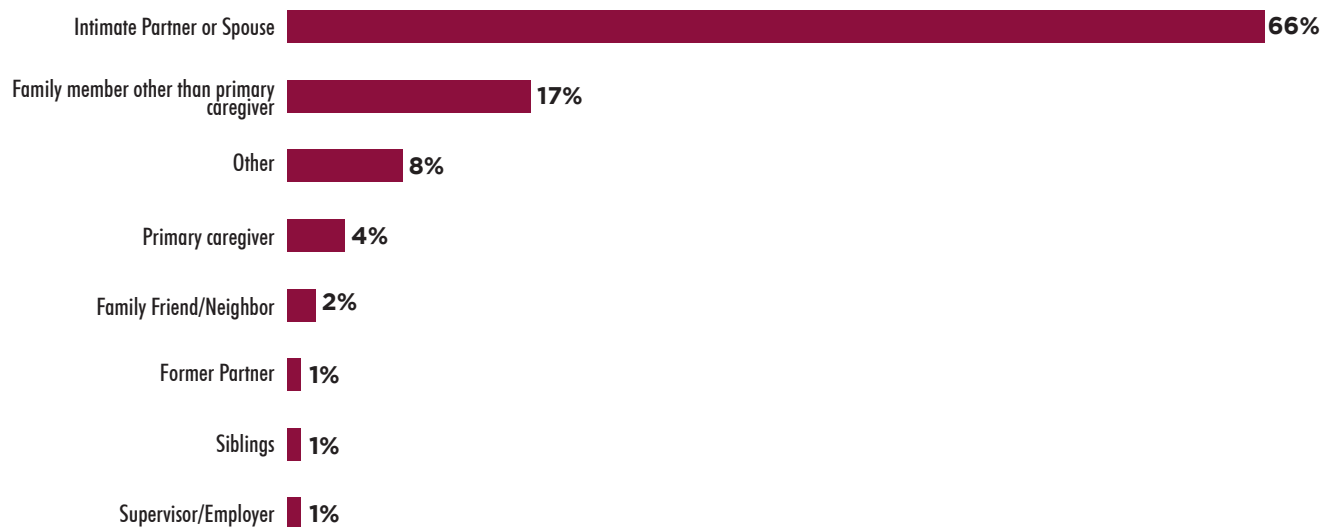
PERPETRATOR'S SEX



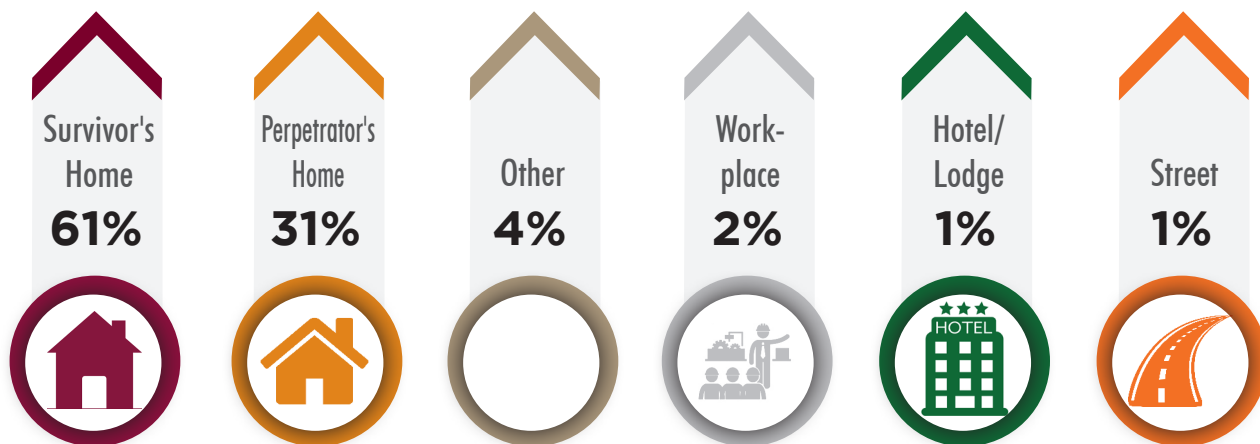
EDUCATION LEVEL OF PERPETRATORS



PERPETRATOR'S RELATION TO SURVIVOR

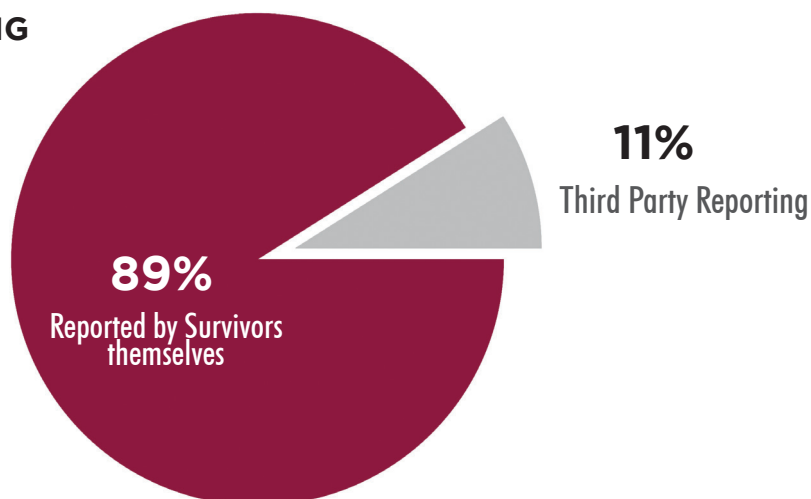


PLACE OF INCIDENCE >>>>



REPORTING PATTERN >>>>

THIRD PARTY REPORTING



TIME OF REPORTING



11. These calls also include missed, fake, nuisance, information and linked referral calls.

If you or anyone you know is suffering from gender-based violence, please CALL or SMS at 1145. You can also visit nwchelpine.gov.np to file an online form about your GBV incident.

For more details please contact:



National Women Commission

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📘 Facebook : NWC Helpline 1145