NationalWomenCommission(NWC) HELPLINE-1145 - FACTSHEET

जबर गरौ १९८५ Preventi

Integrated Platform for Gender Based Violence Prevention and Response (Sambodhan)



Nov 21st, 2017 - August 31st, 2021

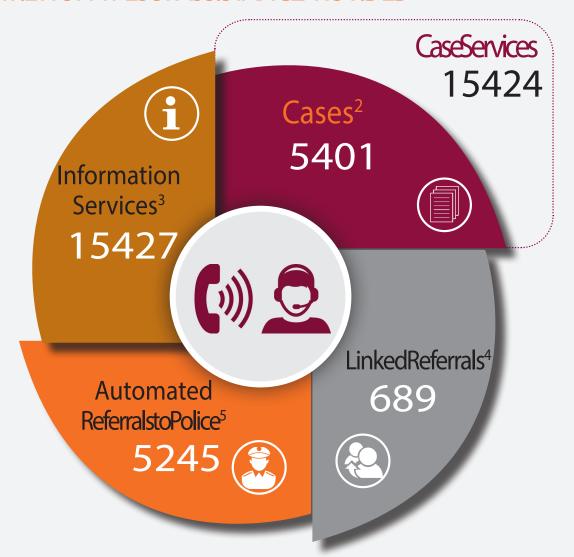
Introduction

The National Women Commission through IPGBVPR project is operating a national level 24-hourtoll free helpline to provide instantaneous and effective support to the survivors of gender-based violence (GBV). If anyone faces or even witnesses such an incident, they can simply call the number 1145 to receive support for shelter, psychosocial services, child support and legal aid among others.

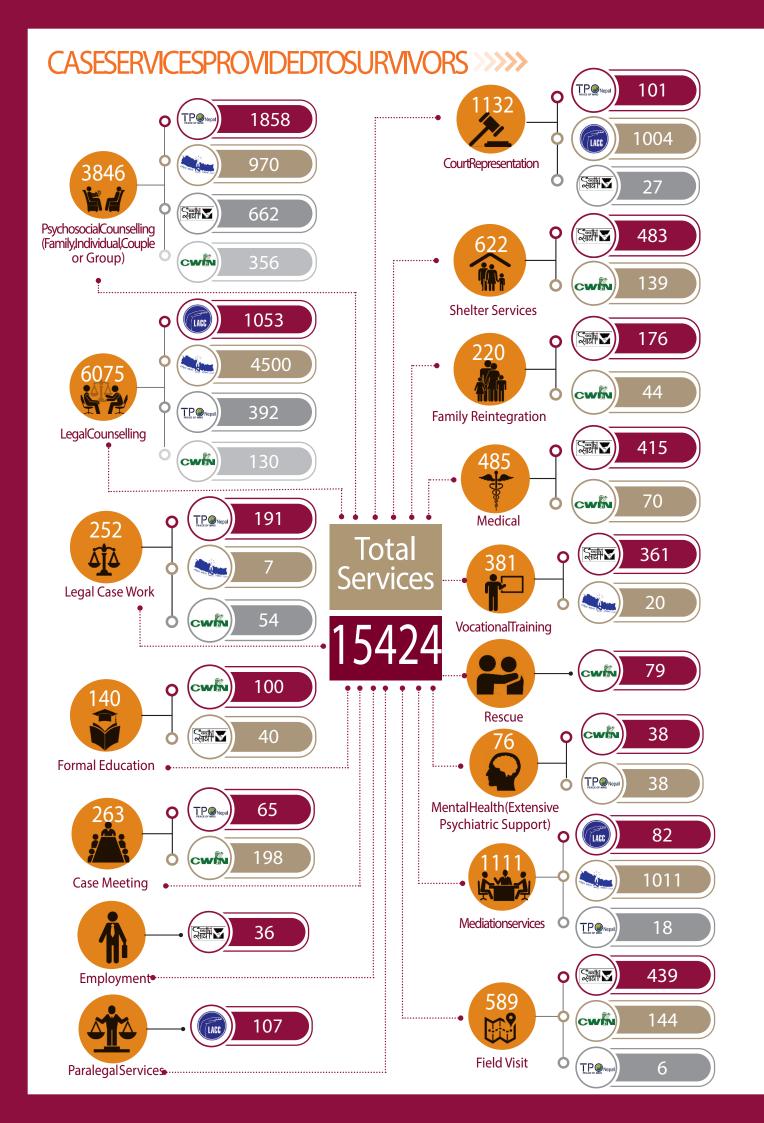
This project is implemented with the support of World Bank and in partnership with Child Workers in Nepal (CWIN), Legal Aid and Consultancy Centre (LACC), Transcultural Psychosocial Organization (TPO) and Saathi. This factsheet is prepared for the purpose of informing development partners, policymakers, civil society leaders and other relevant stakeholders.



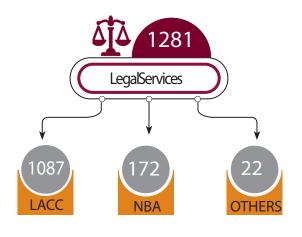
OVERVIEWOFTYPESOFASSISTANCEPROVIDED¹ >>>>>



- 1. This does not include missed calls, blank calls, fake calls or nuisance calls, many of which are due to technical errors
- 2. A case is registered if any service other than an information service is provided eg mediation, psychosocial counselling. A case may have more than one service
- 3. Information provided to callers about services, legal rights, first aid and safety. Information sessions do not include follow up calls, linked referrals or information provided as part of a case service.
- 4. Referrals made outside the partner organizations where survivors were actively linked to another organization. Includes linked referrals that are provided as part of a case.
- 5. Helpline callers are given the option to be automatically transfer to the Police



PARTNERREFERRALS >>>>>







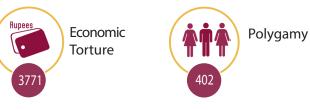


REPORTEDVIOLENCEANDITSTYPES >>>>>



Domestic Violence













Legaldocuments(Marriageregistration,Birthcertificate, Citizenship, Property, Passport)

ViolenceagainstWomen

^{6.} This is the main type of violence experienced in a case. However, many survivors experience more than one type of violence.

^{7.} The Domestic Violence (Crime and Punishment) Act 2008 defines domestic violence as any form of physical, mental and sexual and economic harms perpetuated by persons with whom he/she has a family relationship and this would also include any acts of reprimand or emotional harm. Violence against women (VAW) is collectively, violent acts that are primarily or exclusively committed against women and girls. This includes all the cases outside Domestic Violence.

^{8.} Violence types are double counted as cases may include more than one type of violence.

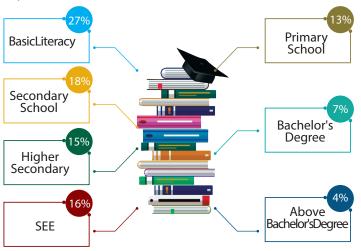
SURVIVORDEMOGRAPHICS >>>

A) SURVIVOR'S SEX 2% Male 98% Female

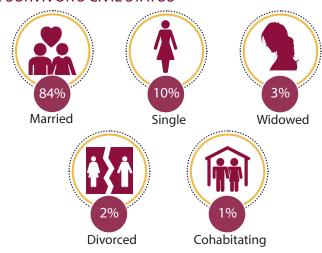
B) SURVIVOR'S AGE



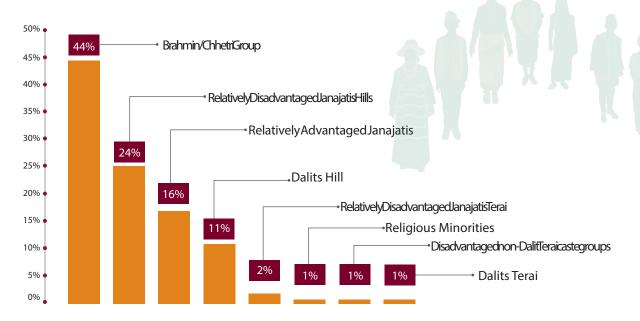
C) SURVIVOR'S EDUCATION LEVEL



D) SURVIVOR'S CIVIL STATUS



E) SURVIVOR'S ETHINICITY



^{9.} Included demographics for cases, information sessions and linked referrals.

F) SURVIVOR'S LOCATION





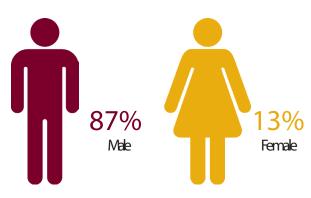






PERPETRATOR INFORMATION

PERPETRATOR'S SEX



EDUCATION LEVEL OF PERPETRATORS



PERPETRATOR'S RELATION TO SURVIVOR



place of incidence >>>>



Perpetrator Home 28%











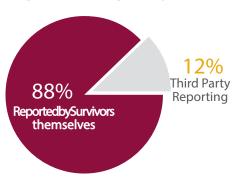


Forest/ Park 1%



REPORTING PATTERNS

THIRD PARTY REPORTING



TIME OF REPORTING



Morning Shift (6am-2pm)



49% Day Shift (2pm-10pm)



5% Night Shift (10pm-6am)



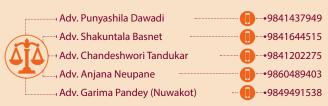




CALL 1145 DURING LOCKDOWN TO REPORT VIOLENCE AGAINST WOMEN

We are here to help if you are facing any kind of violence against women while you stay at home during the lockdown. Please contact the following organizations for the respective services who are working in partnership with National Women Commission's Helpline 1145.

If you are in need of LEGAL COUNSELLING, contact the following advocates of Legal Aid and Consultancy Center (LACC) and TPO Nepal (for Nuwakot) between 10 a.m. to 5 p.m.





For psychosocial counselling contact 1145 or TPO Nepal's toll free number between 8am to 6pm 1660 010 2005



For shelter services contact SAATHI: 9801038482 9841b07846 9849544b50



For child related services contact CWIN Nepal child helpline: 1098

Ifyouoranyoneyouknowissufferingfromgender-basedviolence,pleaseCALLorSMSat1145. Youcanalsovisitnwchelpline.gov.nptofile an online form about your GBV incident.

Formoredetailspleasecontact:



BhadrakaliPlaza,Kathmandu,Nepal



Fax: +977-1-4250246

Email: info@nwc.gov.np/sambodhan@nwc.gov.np

Web: www.nwc.gov.np/www.nwchelpline.gov.np

Facebook: NWC Helpline 1145